

May 1, 2009

Mr. David Scott Pro-Printers, Inc. 59 Fairview Avenue Hudson, NY 12534

Dear David:

I am long overdue to send you and your staff a letter of the highest recommendation. Your organization are not only on top of your game when it comes to printing, it is tops when it comes to service. I cannot thank you enough for the times at which Pro-Printer staff members have gone out of their way – literally and figuratively – to accommodate Cornerstone and Cornerstone client requests.

Whether short-run, simple copies or large four-color work, Pro-Printers seems to be able to handle everything we throw at you. I am additionally very thankful for the careful, due diligence regarding the pre-press graphic design review which has saved us from potential large-scale printing mishaps more times that I can count. Thanks is not enough, but thanks a lot will have to do!

Further, I appreciate the ease of order submissions and the trust in knowing that every job is important and will be handled correctly. Certainly, there is significant cost savings in our not having to micro-manage this part of our business. Our ordering process with Pro-Printers is more and more like second nature for me and my staff. Billing is likewise always straight-up and in line to the detailed estimates. No surprises. Overall, your unique communications procedures make cost-containment in Cornerstone's Project Management department exceptionally efficient.

So, what more can I say? Obviously, it is my pleasure to recommend Pro Printers without any reserve. *Merci mille fois!* 

Sincerely,

Sean Griffin, *President* Cornerstone Services Inc.

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